



Return Material Authorization (RMA)

North Sea
Electronics

Customer to fill in:

Customer Name:		Date:	
Contact Name:		PO reference:	
Email Address:		Contact Phone:	
PRODUCT INFORMATION			
NSE Part No:		NSE Serial No:	
Description:			
REASON FOR RETURN			
DESCRIPTION OF SCENARIO WHEN FAULT OCCURED			

IMPORTANT NOTE!

Do not return any item(s) without approval from NSE.

1. **CONDITIONS**

On receipt of the NSE RMA number, please return the product securely packed and carriage paid to NSE for examination. NSE will investigate your return and will report any conclusions made as soon as possible. If the failure is attributed to the customer's use of the product or warranty has expired, NSE will reserve the right to charge for the requested repair. NSE Standard Terms & Conditions will apply (available online – www.nse.no – Downloads).

2. **INTERNATIONAL SHIPMENTS:**

Ensure to include the following statement on the proforma invoice and shipment documents accompanying the products: **"Temporary Export – Return for Repair only. Apply Norwegian customs procedure 50"**.