



**North Sea  
Electronics**

<i>Customer to Tick off for RMA or Job Order</i>		<i>NSE</i>
RMA		RMA Number
Job order		PO Number

**Customer to fill in:**

<b>Customer Name:</b>		<b>Issue Date:</b>	
<b>Contact Name:</b>		<b>Customer RMA No:</b>	
<b>Email Address:</b>		<b>Work Order:</b>	
<b>Contact Phone:</b>		<b>PO reference:</b>	
<b>Comment:</b>			
<b>PRODUCT INFORMATION</b>			
<b>NSE Part No:</b>		<b>NSE Serial No:</b>	
<b>Description:</b>			
<b>REASON FOR RETURN</b>			
<b>DESCRIPTION OF SCENARIO WHEN FAULT OCCURED</b>			

**NSE to fill in:**

<b>Unit received date:</b>		<b>Responsible:</b>	
<b>REPAIR STATUS</b>			
<b>Repairable (Y/N):</b>		<b>Quote &amp; OC Sent</b>	
<b>Repaired by:</b>		<b>Date:</b>	
<b>Tested by:</b>		<b>Date:</b>	
<b>Returned to customer by:</b>		<b>Date:</b>	
<b>ARAS/PLM updated by:</b>		<b>Date:</b>	

On receipt of the NSE RMA number, please promptly return the product and any packaging materials securely packed and carriage paid to NSE for examination. NSE will investigate your return and will report any conclusions made as soon as possible. If the failure is attributed to the customer's use of the product, NSE will reserve the right to charge for the requested repair. NSE Standard Terms & Conditions will apply.